

TRANSMITTAL #4

MEMORANDUM

March 13, 2013

TO: Workforce Development Council

FROM: Roger B. Madsen, Director *Roger B. Madsen*

SUBJECT: Transition to America's Job Link Alliance

ACTION REQUESTED: Information Only

BACKGROUND:

As the state's workforce agency, the Idaho Department of Labor operates several workforce programs to offer assistance to the jobseekers and employers in the state. Accompanying the service delivery for these programs are three separate management information systems that are maintained by department Information Technology (IT) and program staff. In July 2012 the Idaho Department of Labor received a grant to facilitate a longitudinal statewide workforce data system using these programs. To improve data quality even further, the department is requesting this grant be modified to allow for the implementation of management information system capable of incorporating multiple programs in the system.

DESCRIPTION:

America's Job Link Alliance or AJLA is a comprehensive management information system designed for workforce programs that can streamline and integrate data collection, monitoring and reporting for all of Idaho's One-Stop workforce system programs. It also provides financial management for each of these programs. The department is looking to the possibility of transitioning from its current array of three management information systems to the AJLA product that consolidates all three. This system will allow the state to reduce its maintenance efforts and direct its resources towards other internal needs that will support overall technical improvements amongst its workforce programs.

The following are some of the program capabilities that are available through AJLA products:

- One-Stop Services and Case Management
- Universal client records across multiple programs including Wagner-Peyser, Workforce Investment Act, Trade Adjustment Act and other grants.
- Job listings supplemented by the National Labor Exchange and InDeed.com job search engine
- Vendor and participant financial management
- Administrative costs management

The department anticipates implementing this software system within one year's time.

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