

Reporting Identity Theft

I received a letter or email telling me that I need to confirm my identity. Why did I receive this?

To protect Idahoans and Idaho businesses, the Idaho Department of Labor has added an additional step to ensure the person filing an unemployment claim is indeed the individual who is unemployed. We are using a company called ID.me to help us. If you filed a claim, go to <https://www.labor.idaho.gov/dnn/Unemployment-Benefits/Identity-Verification> for additional information regarding ID.me.

But I didn't file a claim, what has happened?

Unfortunately, someone has obtained your personal information and used it to file an unemployment claim on your behalf to illegally receive benefits. Crime rings across the globe are attempting to commit large scale fraud against multiple state unemployment insurance programs. If you did not apply for unemployment benefits, do not register with ID.me.

How did they get my information?

Businesses across the world have had their information compromised, hacked or breached by fraudsters and personal information has been stolen and misused by fraudsters not only for unemployment fraud but for other financial gain such as credit card fraud and mortgage fraud.

Has the department been hacked?

No, the department's unemployment insurance system has not been hacked. We keep information secure and use the highest level of computer security to keep information safe.

What should I do to report this to the Idaho Department of Labor?

Please go to Labor's website at www.Labor.idaho.gov/reportidtheft, click on "Report Identity theft" button and submit your full name, phone number email address. We will ensure no further benefits are paid and will ensure that if benefits have been paid, that they have not been paid to you. If we have questions after you submit your information, we will reach out to you and there is no need to call us.

What can I do to protect my identity?

You can file a report on the <https://www.identitytheft.gov/> (FTC) website about this situation. The FTC can help you recover from identity theft and has resources and information to protect your identity, including credit bureau contact information found here: <https://www.identitytheft.gov/Steps>

What is the department doing about this?

The department is working closely with the US Department of Labor, the Office of the Inspector General, the FBI and other law enforcement entities on this situation. Unfortunately, most states have experienced similar difficulties, and this is a nationwide problem.