

SIDES E-RESPONSE

IDAHO
DEPT. OF LABOR

WHAT IS SIDES E-RESPONSE?

The **State Information Data Exchange System (SIDES)** is a free website for responding to **unemployment insurance requests**. It lets businesses with fewer than 500 employees answer claim information quickly, easily and accurately.

HOW IT WORKS

You'll get a personal identification number (PIN) when you **register**. Then, **we email you** when one of your employees stops working for you and files a claim for unemployment benefits. Each email includes a website address. **Use your PIN to access and respond to a request**. When finished, you will get a confirmation number and a PDF for your records.

See the [user guide](#) for help with the E-Response enrollment process.

EMPLOYERS MUST RESPOND TO BENEFIT CLAIMS REQUESTS IN 7 DAYS

Timely responses to requests protect your business. If you disagree with a claim but don't respond within 7 days, you may be charged for benefits paid until the claim is appealed.

BENEFITS OF SIDES

- **It's free.**
- **Prevent mistakes** with a response format used nationwide.
- **Confirm data and check for completeness.**
- **Get requests and respond faster.**
- **Receive confirmation notices.**
- **Reduce your follow-up phone calls, mail and email.**
- **Reduce your postage costs and paper use.**
- **Avoid mail delivery delays.**
- **Improve fraud detection and reduce improper payments.**
- **Reduce the number of appeal hearings** you must attend.

Sign up for SIDES E-Response at www.labor.idaho.gov/SIDES.

For more information, visit www.labor.idaho.gov/eservices. Contact us at sides@labor.idaho.gov or (208) 947-1055.

Idaho's unemployment insurance programs are 100% funded by USDOL [Employment & Training Administration grants](#).

Idaho Department of Labor

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