

Part 1 – Agency Profile

Agency Overview

The Idaho Division of Vocational Rehabilitation (IDVR) is an agency under the oversight of the Office of the State Board of Education. Don Alveshire is the Administrator of the Division. IDVR is charged with several major responsibilities: Management of the State/Federal Vocational Rehabilitation Program, State Renal Disease Program, Extended Employment Services (EES) and the fiscal management of the Council for the Deaf and Hard of Hearing (CDHH). It should be noted that nationally, under the Federal Vocational Rehabilitation Program, each state has the ability to choose to have a combined or separate agency to serve the blind and visually impaired. In Idaho, a separate state agency (the Idaho Commission for the Blind and Visually Impaired) provides vocational rehabilitation services for those who have a primary disability of blind and visually impaired.

The Public Vocational Rehabilitation program is one of the oldest and most successful Federal/State programs in the United States. Vocational Rehabilitation serves individuals with severe disabilities that impose significant barriers to gainful employment. The average time needed for a person to complete a rehabilitation plan and become employed is twenty-two (22) months. In FFY 2011, employment of individuals with disabilities resulted in a 405% increase in client weekly earnings and significant decreases in the need for public support.

The structure of IDVR includes a Field Services unit as well as a Planning and Evaluation, Fiscal, Information Technology and Extended Employment Services units. Under the Field Services unit, there are eight (8) regional managers who supervise field staff in the following regions: Coeur d'Alene, Lewiston, Boise, Treasure Valley Special Programs, Twin Falls, Pocatello, Idaho Falls, and Caldwell.

IDVR is comprised of 150 employees, of which 145 are full time positions serving in thirty-seven (37) offices throughout the state. Offices are located throughout the state to include: Boise, Meridian, Coeur d'Alene, Sandpoint, Lewiston, Orofino, Moscow, Twin Falls, Burley, Pocatello, Blackfoot, Preston, Idaho Falls, Salmon, Rexburg, Caldwell, Nampa, and Payette. There is one (1) Central Office, eight (8) Regional Offices, ten (10) general Sub-Offices, seven (7) Mental Health Sub-Offices, nine (9) School – Work Sub-Offices, and two (2) Corrections Sub-Offices.

Core Functions/Idaho Code

Legal Authority for the Idaho Division of Vocational Rehabilitation is Idaho Code, 33-2301 and the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 701, and is augmented by regulations promulgated and set forth at 34 CFR § 361.1.

Services that may be available include evaluation of rehabilitation potential, vocational guidance and counseling, physical and mental restoration, vocational, academic and other training, job placement and other services, which can reasonably be expected to benefit the individual in terms of employment.

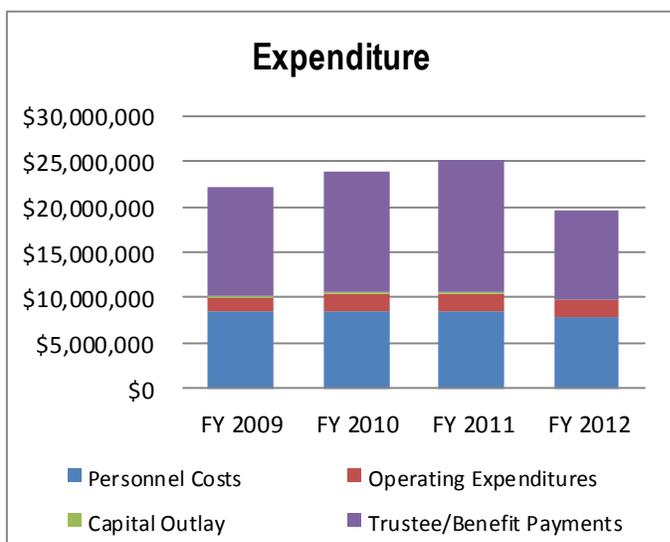
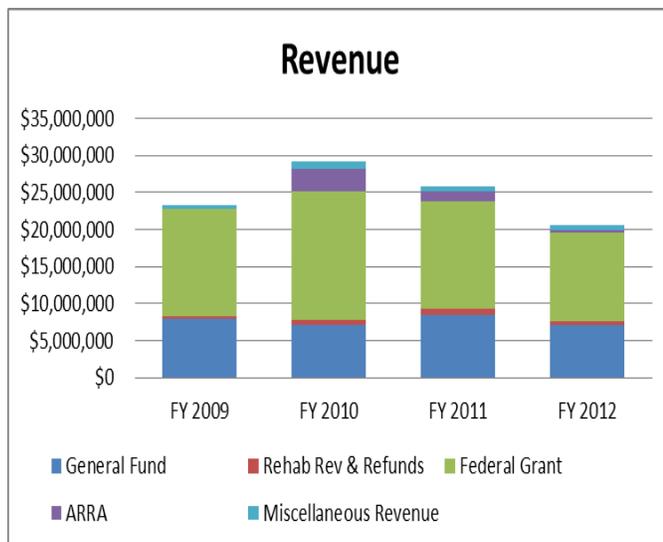
The Division also manages state appropriated funds to assist individuals with chronic renal failure to help cover the catastrophic costs of this serious, life-threatening disease. The Division coordinates the medical management of this program, and coordinates its payments with the customer's ability to pay, private insurance payments, and Medicare and Medicaid payments (Idaho Code, Title 33, Chapter 23, Vocational Rehabilitation 33-2307 – 33-2308).

The Extended Employment Services (EES) program provides funding to individuals with severe disabilities who are determined unable to maintain employment without on-going support. A state financial allotment is provided annually to be distributed by the EES Program Manager to contracted Community Rehabilitation Programs who subsequently provide the long term support to eligible customers (IDAPA 47.01.02 Rules and Minimum Standards Governing Extended Employment Services under the authority of Idaho Code 33-2303).

CDHH is an independent agency. This is a flow-through council for budgetary and administrative support purposes only with no direct programmatic implication for IDVR. The Council's vision is to ensure that individuals who are deaf, hard of hearing, or hearing impaired have a centralized location to obtain resources and information about services available (Idaho Code, Title 67, Chapter 73, Idaho State Council for the Deaf and Hard of Hearing 67-7301 – 67-7308).

Revenue and Expenditures

Revenue	FY 2009	FY 2010	FY 2011	FY 2012
General Fund	\$7,903,100	\$7,113,600	\$8,496,300	\$7,153,000
Rehab Rev & Refunds	\$330,800	\$651,900	\$720,000	\$498,100
Federal Grant	\$14,513,700	\$17,375,300	\$14,558,800	\$11,908,300
ARRA		\$3,037,300	\$1,350,100	\$326,400
Miscellaneous Revenue	\$601,500	\$944,200	\$688,700	\$730,200
Total	\$23,349,100	\$29,122,300	\$25,813,900	\$20,616,000
Expenditure	FY 2009	FY 2010	FY 2011	FY 2012
Personnel Costs	\$8,415,700	\$8,411,800	\$8,395,700	\$7,885,900
Operating Expenditures	\$1,538,900	\$1,935,200	\$2,029,000	\$1,759,400
Capital Outlay	\$137,100	\$203,500	\$287,600	\$25,900
Trustee/Benefit Payments	\$12,052,200	\$13,312,500	\$14,351,000	\$9,937,800
Total	\$22,143,900	\$23,863,000	\$20,063,300	\$19,609,000



Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2009	FY 2010	FY 2011	FY 2012
The Number of Individuals Served by Vocational Rehabilitation	13,136	13,631	14,128	14,006
The Number of Individuals Who Went to Work After Receiving VR Services	2,083	1,857	1,896	2083
The Number of Individuals With Chronic Renal Failure Supported	181	196	189	132

**IDVR is primarily a federally funded program that assesses performance on a Federal Fiscal Year basis. (October 1-September 30). For this reason, chart data represents figures that are different from State Fiscal year for the first two rows of data reported.*

Performance Highlights

The recession and subsequent lack of substantial job creation in the market place continues to be a challenge for IDVR. IDVR is striving to increase capacity by developing new strategies for future success. The following highlights efforts to increase successful rehabilitations:

Project Search - Project Search is a high school transition collaborative effort between school districts, the IDVR, Community Rehabilitation Programs (CRP's) and host businesses. It is a national/international training effort to prepare transition students identified as requiring long term supports for the world of work thus helping them move into community employment after high school graduation. Idaho currently has one active project in the Coeur d'Alene area which is a joint effort with VR, Coeur d'Alene and Post Falls school districts, TESH, and Kootenai Health. The Project Search program combines two hours of daily classroom training along with four hours of unpaid internship. These internship experiences are done in three different eight week rotations and can include: housekeeping, dietary, laundry, child care, and equipment transportation. Even though the students may not be hired by the host business, they are better prepared for work and better able to access employment after Project Search completion. At this time, Project Search has only been established in the Coeur d'Alene region.

Prepared and Connected = Employed(PACE) Job Club - In collaboration with Idaho Department of Labor (IDOL), the Division has developed a cooperative agreement that provides specialized job search assistance to customers in the Treasure Valley area. At this time, available funding will only support the creation of a job club in this designated area of the state. However, due to the concentration of people within the Treasure Valley, the job club will be able to reach a significant portion of the population.

The purpose of this agreement is to provide a facilitated job club strategy targeted to the unique needs of customers who are applicants for or recipients of IDVR services. The services provided in the IDVR PACE Job Club will not be the usual and customary services provided in a traditional IDOL job club, but will be new, modified, expanded and/or re-configured to have a vocational rehabilitation and disability focus. The customized services provided in the IDVR PACE Job Club are only available to applicants for, or recipients of VR services. The agreement covers Boise, Nampa, Caldwell, and Meridian areas. In the regions not covered by this agreement, a traditional job club continues to be available to all consumers through the IDOL. The PACE Job Club is effectively managed by combining certifiable non-federal monies contributed by IDOL with enhanced federal Rehabilitation Services Administration (RSA) dollars that will be made available to IDVR for services executed under this interagency agreement.

WorkStrides – IDVR has implemented a demonstration project of the WorkStrides career preparation workshop. WorkStrides is a Career Development Program that was developed by Washington VR. This is a three day, six hour per day training that addresses a wide range of employability dimensions. Topics include: Exploration of interests, aptitudes, values, identifying barriers to employment, coping with change, self-esteem, decision making, and vocational goal setting. This workshop is designed to improve and expand the preparation of eligible customers preparing for plan development and employment.

In an effort to enhance the transition to employment outcomes for the deaf and hard of hearing students affiliated with the Idaho Educational Services Program for the Deaf and Blind (IESDB) in Gooding, Idaho, IDVR and IESDB engaged in a financial matching arrangement. IDVR has agreed to finance the salaries of two IESDB counselors providing outreach services statewide to IESDB students who are eligible for IDVR services. These counselors work in concert with IDVR counselors across the state to identify and serve students in this targeted population more efficiently and effectively by combining non-federally funded resources contributed by IESDB with enhanced federal Rehabilitation Services Administration (RSA) dollars that will be made available to IDVR. This arrangement not only maximizes the working relationship between the two programs but also provides additional financial resources that can be directly invested in customer service outcomes.

IDVR experienced staff turnover in key positions this past year. Don Alvesshere joined the agency in August 2011 as the new Administrator. A new Chief of Field Services, Nanna Hanchett; Fiscal Manager, Mark Boisselle; Information Technology Manager, Scott Williams; as well as a new Program and Evaluation manager, Jane Donnellan joined the agency during SFY 2012.

Part II – Performance Measures

Performance Measure	2009	2010	2011	2012	Benchmark
Number of Individuals Exiting the VR Program Who Achieved an Employment Outcome	2083	1857	1896	2083	2000
Percentage of Individuals Who Exit the VR Program After Receiving Services Who Are Determined to Have Achieved an Employment Outcome	65.9%	64.8%	63%	59.8%	55.8%
Average Hourly Earnings of Individuals Exiting the VR Program Who Achieved an Employment Outcome During the Current Year	\$10.04	\$10.24	\$10.66	\$10.66	\$10.15
Number of Individuals Involved With the Correctional System Exiting the VR Program Who Achieved an Employment Outcome	481	461	418	542	400
Percentage of Community Supported Employment clients served through the Extended Employment Services program	52.18%	53.49%	48%	56.7%	53%

Performance Measure Explanatory Notes:

The benchmark of 55.8% for individuals who exit the VR program after receiving services who are determined to have achieved an employment outcome is a minimum requirement of the agency set by the Federal Rehabilitation Services Administration.

The federal indicator of .52 is the ratio of the average state wage to the average wage of closed cases with an employment outcome that have wages greater than or equal to minimum wage. For FFY 2011, the target was \$8.96.

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For More Information Contact

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Director Attestation for Performance Measurement Report

In accordance with *Idaho Code* 67-1904, I certify the data provided in the Performance Measurement Report has been internally assessed for accuracy, and, to the best of my knowledge, is deemed to be accurate.

Department: IDVR

 Donald O'Shea
Director's Signature

 8/6/17
Date

Please return to:

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