



# ITEMS

July 2007

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*Newsletter of the Idaho Chapter of the International Association of Workforce Professionals*

## Special Issue to Highlight the International Conference

### *Message from Our Director Roger Madsen*

The 94th International Conference of the International Association of Workforce Professionals made Idaho the center of attention for people whose careers are dedicated to maintaining and enhancing local, state, national, and international labor forces. This conference would not have been such a success without the commitment and effort of all of you.

I want to thank each of you for your role in making the conference a memorable experience for all who attended – Nancy Upchurch for coordinating the event; Gordon Graff as a program co-chair; Lu Lineberry, Linda Castaneda, Liz Ruiz, and Sue Polk as committee chairs; Craig Smith, Jan Roeser, Dianna Kearby, David Hunter, Cheryl Rose, and Pam Price who served on those committees; Jeff Tesch, whose conference photographs made a fantastic conference closing DVD; Dana Messenger and Byron Cooley for the IT support that made program presentations and the Cyber Café conference hits; and Kelly Curry, Carol Reser, Chris Orders and Dania Rivers for manning the information booth and providing the backup that allowed the conference to go off without a hitch.

It was truly a job well done and worthy of thanks from the entire staff of the Idaho Department of Labor.

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### *A Word from the President Linda Castaneda, Idaho Chapter*



Hello everyone! I want to personally thank each and every one of you for all your tremendous hard work before, during, and after the International Conference. It was a challenging undertaking to say the least but we pulled it off with flying colors. Team work is what we have, and that is what worked. I received several comments and e-mails during and after the conference stating what a wonderful conference it was. They also stated that the ones who did not attend surely missed out. We are so proud of our director! Roger received two prestigious awards at the conference. He certainly is more than deserving of them. He has been so supportive of IAWP and all our undertakings throughout the years. I hope each and every one of you takes the time to tell him "Thank You" for all he has done for IAWP.

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We are proud to have Roy Valdez as our liaison to the executive committee. He was just a delight to work with, and we hope he is our liaison for years to come. We are so proud of all the award winners - both state and national. I know Pam Heward was so proud to accept her award for the Idaho Chapter. She is an inspiration to us all. Just look what she does, and she is in a wheel chair! Next time I feel sorry for myself or want to complain, I am going to think of Pam and how lucky we all are to be a part of this great organization, IAWP. Thanks again to each and every one of you who so tirelessly gave your time and energy to see that the conference was a success.

## ***Administrator of the Year by Roy Valdez***

The International Association of Workforce Professionals (IAWP) named Idaho Commerce & Labor Director Roger B. Madsen as its "Administrator of the Year" during the association's annual conference in Boise. Director Madsen was recognized for his leadership in economic and work force development, which resulted in a banner year for business and job growth in Idaho.



Director Madsen is one of the longest-serving state employment agency directors in the nation. During his more than 12 years as director, he has helped shape Idaho's labor, business and economic development programs into an efficient, effective organizational array that makes a relatively small, extremely rural state a national leader in economic growth.

"There's a good reason why four governors have trusted and relied on

Roger's integrity and devotion to public service," Governor C.L. "Butch" Otter said. "It's good to see that service recognized, and I'm proud that Roger is still serving the people of Idaho. He's a great leader and a great member of our team."

Several years ago, Director Madsen shared a chapter from a book by Tom Peters on 49 leadership rules with our executive staff that read "Leaders deliver... If you're aiming to be a real leader during the next five years, then you need to mimic the pizza man; you'd better deliver; what counts are performance and results!

It is no coincidence that Roger B. Madsen has served 4 different Governors; has been director of the Idaho Dept of Labor (twice now); Dept of Commerce & Labor, twice interim Director for the Idaho Arts Commission and the DDS; has served as either Chair or Co-Chair of every NASWA committee; responsible for building 3 new agency local offices and remodeled many of the other 21 local offices; has worked to bring hundreds of new businesses to Idaho - that have created thousands of jobs throughout the state; opened several international trade offices throughout the world; ...that my friends is what I call "delivering" - performance and results!

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## ***Burley Woman & Advocate for Persons with Disabilities Receives State & International Awards***



Pamela M. Heward of Heyburn Idaho and Independent Living Advisor and Advocate with LIFE Inc. Burley, Idaho, received 1<sup>st</sup> Place Award from Idaho IAWP for "Individual Specialized Customer Service" for 2006 in April for the State of Idaho IAWP chapters. She was then presented with the 2<sup>nd</sup> place International "Individual Specialized Customer Service" award at the International IAWP Conference held at the Center at the Grove in Boise June 3<sup>rd</sup> through 7<sup>th</sup>.

## *View from the Back Door* *by Sue Polk*

If you have ever gone to a live theater you are naturally absorbed by what is taking place on the stage or in front of the curtain. During intermission you may be mildly curious about what all the action is going on behind the curtain, especially if you hear voices or noises and can see shrouded movement. The presentation of any event has the planning and coordination behind the scenes to thank for the success or failure. This was certainly the case for the recent 94<sup>th</sup> IAWP International Conference held in Boise, June 3<sup>rd</sup> – 7<sup>th</sup>. If you had an opportunity to peek in the back door you would have seen three years of planning and preparation culminating into what has now been deemed a very successful conference. Let me take you back past three years to a time when bids were being placed for future IAWP conferences.....

Two gentlemen in leadership positions in the Idaho State Chapter sought to have Idaho host an international conference. In order to even consider making a bid, they had to gain the support of the Executive Board of our agency. We have a leader who believes in what IAWP stands for and believes the members of this organization, when put to task, will succeed or perish trying. We won the bid! Now what did we need to do? Who was going to do it? Who was going to lead us for the next three years? I had seen the job description, and it was a scroll! The laws of nature must dictate somewhere that if there is a challenge to be faced there is a challenger who says, "I'll do it." Idaho was blessed to have a champion, Nancy Upchurch, who led us to success!

To ensure you have world class presenters, you must begin early. There is nearly a countless number of speakers out there wanting to be heard. Finding the ones that applied to our objectives, met our standards, would bring value to our audience, and not overburden our budget was a fairly awesome task. These individuals included dignitaries, keynote speakers, breakout speakers, and the Master of Ceremonies. For those of us who accepted the invitation of making the conference activities memorable, we put our creative challenges to use in the categories of location, caterers, menus, themes, room set-ups, decorations, centerpieces, and costumes. It's like throwing a party for 300 guests...that you don't know.

We started with the Early Bird, which was a wonderful combination of IAWP paraphernalia that included t-shirts from a history of international conferences to programs that had been carefully tucked into safe storage over the ages just to be recalled to the light of day and displayed for retirees to newcomers to peruse. Tables were decorated with album covers - you know those 12 inch plastic discs we used to play on a thing called a record player. At the center of the album cover was an album that had been heated and molded into a fluted bowl holding a spray of fiber optics that changed colors and reflected light onto photographs of past conferences. Attendees were able to find themselves and others they knew and the stories began. We danced to the music played by a DJ who was having as much fun working as we were playing. "Oh what a night"!

The following morning, Opening Ceremonies signaled the official beginning to a week of listening and learning, sharing and networking, discovery and fun. Our day began with the presentation of flags from the visiting countries, territories, and 50-states of this great nation. A wonderful pipe and drum band from Boise led the military color guard procession of the United States flag. We received a warm welcome from a congressional representative, Boise's mayor, our own director, the international president, and our conference director. Several reports were given, and we listened to a wonderful speaker who talked to us about passion in our life...Romance! No, but he did mention it. What he addressed is our passions in life, what are we driven to do, and how do we want to leave our mark in this world. Who and what are important to us - do we recognize them by spending time and energy with them and pursuing them. This was a great way to start the day. Then most of the attendees were off to breakout sessions. I say most because there was a group that made their way 'quietly' to pre-assigned posts to ensure the infrastructure that had so carefully been planned and implemented held strong and true. This "special forces" group would follow similar scenarios throughout the days and nights to come.

***The Idaho IAWP Chapter proudly  
presents the following  
WINNERS!!!!!!***

IAWP Awards Winners for Calendar year  
2006 presented in 2007

**Administrator Award ---  
Roger Madsen, Director**

**President's Award ---  
Roger Madsen, Director**

**Award of Merit –  
Individual --- Don Arnold**

**Specialized Customer Service Award ---  
Pam Heward  
(International Level – 2<sup>nd</sup> Place)**

**Unemployment Insurance Award ---  
Unemployment Insurance  
Compliance Bureau**

**Arte Rowe Veterans Award ---  
Robert Shoeman**

**Retiree Award --- Michael Faircloth  
(International Level – 2<sup>nd</sup> Place)**

**International Development Award –  
Individual --- David Washburn  
(International Level – 2<sup>nd</sup> Place)**

**International Development Award –  
Group --- Idaho Chapter**

**Citation Award – Individual ---  
Larry Walters,  
Idaho Falls Qwest Call Center**

**Citation Award – Group -  
Premier Technology, Blackfoot**

**Gary Rahn Award ----  
Jane Davison, Meridian Office**

**Mary Upchurch Spirit Award ----  
Nancy Upchurch**

**Clyde Williams Membership Award ---  
David Washburn**

**Subchapter Activity Award ---  
Panhandle**



It is customary for the hosting state or country to have a night named for it that will share some of the things that define its location, history, people and traditions - thus "Idaho Night" was born. This was great fun and an idea that no one could remember anyone ever doing at an International Conference. We had dinner at the Idaho Museum of History. Several of us who dressed from an era of Idaho's yesteryears greeted our dinner guests as they arrived at the museum. There was a colorful group of ladies dressed in saloon apparel who mingled with the crowd. A beautiful statue of Sacajawea watched over the gathering as old timers panned for gold and a woman dressed in Indian attire shared bits of information about our great state. Inside the main doors the aroma of prime rib and salmon accompanied by a full course buffet filled the museum. Folks were served and seated at tables decorated in a western theme of white table cloths, red and white checkered napkins and a centerpiece that was well suited to the historical nature. An old fashioned root beer bottle held a Syringa blossom; propped next to the bottle was a wagon wheel and a pan of gold and laying amongst them several empty bullet shells; these were encircled by a lasso. Tables were set throughout the museum, and as we all ate, we felt the ambiance from a time long past. Folks walked around the museum following dinner to listen to the musical entertainment, belly up to the antique bar for liquid refreshment, watch the spinners spinning wool yarn, and listening to a wonderful dialog offered by the oldest man in Idaho.



The following morning was the Awards Brunch. Folks were greeted by circular tables bedecked with bouquets of white flowers and dew-kissed yellow roses. Just in front of the flags representing the participants at the conference, the stage was set with awards that would soon be handed out to deserving recipients. Lining the stage on either side were Successories Prints borrowed from the Pocatello, Idaho Falls, and Salmon offices. They were buffed and polished and set on individual easels and made what one person called a "simple but professional atmosphere." Breakfast was served and enjoyed by all. As each award was given, the presenter read a card that stated what challenge the individual or group had faced and what solution(s) they had implemented to serve, help, and assist their customers. Linda Barnes, International Chapter President, had chosen "Turning Challenges into Solutions" as her theme for the year.

Closing Ceremonies offer a time for voicing gratitude and thanks to pretty much everyone in attendance. This is the time when the first invitation to next year's International Conference is extended. The 95<sup>th</sup> International Conference will take place in Richmond, Virginia. The Virginia State Chapter shared a

beautiful video presentation of Richmond and its surrounding area. This state has a wonderful history from the beginnings of our national history. Closing Ceremonies also offers a time to reflect on what has occurred throughout the conference. This was done in the presentation of a slide show put to music. Technology is wonderful for what it allows creative people to do. We were fortunate to have a new-comer to IAWP and the agency who is also a professional photographer, Jeff Tesch. Jeff was tireless in his pursuit to take pictures of what was happening throughout the conference. There were many 'oohs' and 'ahs' as the week we had just come through was played out again for our enjoyment. There was but one event left - the Banquet and Ball, which is the grand finale to every International Conference. We had no time to lose; there was much to be done.

"Under the Idaho Sky" was the theme for our final evening together. This was a formal affair. Our mission was to turn a conference room into an elegant evening under the stars. It's important to backtrack here for just a moment to share what now carries some humor for me, although at the time...not funny. I had offered to do moons. You know you can't have an evening under an Idaho Sky without a moon. I made a full moon and a crescent moon. The full moon was to hang dreamily over the ballroom dance floor looking down upon the elegantly dressed dancers. The crescent moon was part of the back drop for photographs. I have learned that having any kind of control over celestial objects whether they are in the night sky or earthbound may not be my forte. To give these two moons any credibility they needed to be of a size that would not fit into the back of my SUV, so they came to Boise with some assembly required. To our team's credit, there was never a need too small or too overwhelming that they would not jump to offer aide.

I went out to my car to get cardboard frame, and it was not in the back of my car. My first thought was of course, "Where did I put the darn thing." Retracing my steps so I could find it, I remembered arriving at the conference center to unload cars. I had carefully taken the cardboard moon out of my car and laid it on the roof so it wouldn't get bent out of shape. I remember saying to myself, "Don't forget you are putting this moon on top of your car" like we all do - right. I came out of the conference center after carrying in my last load and closed the back of my car. When we were finished unloading our cars, we took turns pulling onto the street and immediately proceeding to turn the corner. I didn't see the flash of a moon in my rearview mirror, but there must have been one as it slid off my car and onto the ground. (I was never stopped by an angry motorist trying to give me back the moon after it plummeted into his or her car.) Now I knew, sort of, where my crescent moon was and that I desperately needed to find a new large box to make a new frame. Not sure where to locate a big box, we headed for Home Depot. With the extra help of the sales associate, we were able to find just what we needed. A new moon was soon in the making.

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## ***First Time Attendees Thoughts on the International Conference***

### ***Jeffery Tesch:***

I attended the conference this year as the photographer for events and breakouts. I thought this was one of the best opportunities that I ever had for networking and learning of new ideas on how to assist others in regaining and gaining workforce competence and viability. So many were there from different agencies across the nation, and the approaches they use in working with people are as diverse as the numbers. I left the conference with a wealth of knowledge that will assist me in the future. (I could attend only one breakout session because of my assignment, but I still feel that the amount of knowledge I gained was enormous.)

The networking was great as well, and all of the people were genuinely enthusiastic and friendly. I was surprised at the diversity of agencies that work in workforce development. I would not have imagined that many people are constantly working on keeping our workforce intact. I would recommend to anyone who can attend these conferences to do so. I am looking forward to attending the local conferences as well.

### ***Pamela Price:***

My very first International IAWP Conference! I have attended a few of the Idaho State Chapter's events and Campstittutes, but the other members assure me that "I ain't seen nothing yet" until I have attended an International Conference. They were right. What a thrill to meet other workforce professionals who have the same career values and aspirations for their clientele!

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## Where Education Meets Fun - by Nancy Upchurch

WHERE EDUCATION MEETS FUN...that's the way the 94<sup>th</sup> annual IAWP International Educational Conference in Boise was described in a recent South Carolina IAWP newsletter. I thought that saying really summed up how I felt about the conference. Under the leadership of Gordon Graff and George Barthalow, a terrific educational program complimented the great social events arranged by the local arrangements committee.



It was a pleasure and honor to serve as the local arrangements chair these past three years since Director Madsen first brought up the subject of hosting a conference. To see it actually come to life after all that planning was a fantastic experience.

I want to publicly thank all the committee chairs - Lu Lineberry, Linda Castaneda, Liz Ruiz, Sue Polk, Michael Faircloth, Charlie Schwartz, David Washburn and Al & Kathy Snyder for their dedication and commitment. Several members helped out during the conference serving in any capacity that was needed. Those members are - Pamela Price, Cheryl Rose, Kelly Curry, Diana Kearby, Craig Smith, Jan Roeser, David Hunter, Kelly Curry, Mary Ann Washburn, Chris Orders, Dania Rivers and Carol Reser. Additionally, Dana Messenger and Byron Cooley from IS Support set up the Cyber Café, FLASH office and provided technical assistance throughout the conference.

Happy trails to everyone who worked to make this conference a success...until we meet again!

### Renewing Old Friendships



Everyone is interested in gaining new insights and skills to assist their customers with career goals and in increasing our own knowledge in our evolving profession. Workshops that engage the participants in their presentations of current trends in the field, and how to deal with the changes forthcoming; discussions with people from all over our country on best practices and the challenges they are facing in the changing workforce industry; meeting the participants from the other countries and hearing their perspectives - How exciting. And then there were the evening events. It was fun watching everyone reminisce as they looked at pictures and mementos of past conferences. Idaho night was a chance for the attendees to learn a little about our state while relaxing and playing in a unique venue - a museum! After the beach party night I can hardly wait to visit historic Virginia for the 2008 conference. The awards breakfast and gala night made you realize how much so many people contribute to our organization and workforce. The camaraderie and friendships established are amazing to watch. My goal after my time spent at the IAWP 2007 Conference? I gotta learn the "Electric Slide"! See ya'll in Virginia!

### Jan Roeser:

I had not attended an international conference before but had been impressed by everyone's enthusiasm for the event. In fact, I had not attended a full-scale convention ever, so I was anticipating a great time. The international conference in Boise delivered! The events allow full participation and a bit of down time as well. Since it was in Boise, our down time was minimal, but the laughs and camaraderie made up for it.

The first day included registration

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## Idaho Night - by Lu Lineberry

The International Conference's traditional state night - Idaho Night - was an extraordinary event. The evening started off with buses arriving at the front of the hotel at 5:50 pm to transport conference attendees to the Idaho Historical Museum. Stepping back in time to a frontier ambiance, everyone experienced Idaho's hospitality western style. The doors opened at 6 pm for a dinner consisting of Prime Rib and Atlantic Salmon Filet. Guests were free to wander around the museum and learn about Idaho's frontier. Outside, in front of the museum, a local gold panning club demonstrated the techniques of panning for gold. Downstairs the local spinners and weavers club demonstrated basic hand weaving and spinning techniques and answered many questions about this early art. Guests were encouraged to bring their cameras so they could get their pictures taken at the "do it yourself" western life-size cutout portraits. There was also a shooting gallery where the Local Arrangements Committee (LAC) members' mugs were lined up for aiming pleasure!



LAC members were there to greet their guests dressed in period clothing – from saloon girl to sheriff to ranch hand to Kenny Rogers – it was quite a sight!! They made themselves available to assist their guests from finding a place to sit or posing for a photo. The

local band, Bona Fide, performed folk songs about the Snake and Salmon River regions of Idaho, much to the delight of the guests. These boys sang songs about actual Idaho people, places and events of historical significance. The evening culminated with an appearance by the "Oldest Man in Idaho". Clark Heglar, a speaker from the Idaho Humanities Council, assumed the role and mixed personal stories, local and regional color, and regaled his listeners with anecdotal tales, stories, and commentaries of the "oldster's" time! Mr. Heglar was a big hit with our guests and added just the right touch as the evening drew to a close. Many complimentary comments were expressed throughout the rest of the week by the conference attendees. Several folks stated they thought it was the best state night they'd ever attended.



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and the Early Bird event. This event is always organized by the hosting city and usually includes music. I was surprised to learn that this is an association of dancing fools. They really like to kick up their heels. MY education that night included the basic tenet that it is very important to know the Electric Slide. I have considered including it as a noon-time topic at one of our sub-chapter monthly luncheons. There has to be a video just for me, "The Electric Slide for Dummies and Klutzes!"

The next morning was devoted to the Flag Ceremony and Welcoming at the General Session. The ceremony was very moving as patriotism and pride were projected from those in attendance as their state or country was announced and paraded through the assembly room.

The most important part of an international conference to me is the educational sessions. I am able to bring something back to others who were unable to attend. In addition, there is always some area that needs improving and can be applied to a situation that I encounter at work. Some of the presenters were great and usually spurred conversation and/or controversy - depending on the topic!

The sessions that I attended were multi-faceted and included everything from learning to say no, to the different personality colors and how to work with them to create the least amount of stress, to labor market information from the state of South Carolina. Did you know that only half of their kids actually get a high school degree? It puts our problems into perspective which is what I like about an international conference --- we all work together throughout our nation to achieve productivity and ensure the members of our society are contributing according to their abilities. This is a good feeling.

***IAWP Educational Conference 2007,  
An International Connection of Workforce Development Professionals  
From Around the World***

by David Washburn

IAWP International Development Committee Chairperson



Workforce development professionals from around the World gathered in Boise, Idaho during the first week of June 2007 to network, share ideas and information, and learn new techniques and skills to provide better service to workforce and businesses. One of the many excellent educational presentations held during this conference was a very informative panel titled: "The Aging Workforce: Who Will Take Their Place?" During this educational presentation, workforce development professionals from Japan, the Republic of China (Taiwan), Colombia, the Republic of Korea, Canada, Turks and Cacao Islands, and the United States all presented information on what their respective countries are doing to deal with the decrease in available workforce due to the increased aging workforce. There were many interesting ideas and planned programs from the different countries around the World that gave different perspectives on this arising workforce development challenge.



There were 10 IAWP International Delegates attending the 94<sup>th</sup> IAWP International Educational Conference in Boise this year with delegates from Canada, Colombia, Japan, the Republic of China (Taiwan), the Republic of Korea, and Turks and Cacao Islands. They were all treated to several worthwhile additional events including networking, social, sightseeing, and educational activities. The extra International Delegate activities started on Sunday afternoon with a walking tour of historic downtown Boise. This one and a half hour tour, on this unusually hot afternoon, was well attended by the International delegates present. They viewed many historic buildings and heard

numerous stories about early Boise history.

On Monday afternoon the International delegation took a one and one half hour sightseeing tour of Boise on the Boise Tour Train. Eighteen individuals from the International Chapters and various United States chapters participated in this enjoyable afternoon event that toured many historical places around Boise.



Tuesday morning it was off to Nampa, Idaho for an industrial tour of MPC. This very informative tour provided by the staff at MPC included a company orientation session in the executive board room followed by a detailed and complete tour of the MPC factory which makes personal computers to order for governmental agencies, schools and businesses.



One of the International highlights of the conference was when the new Republic of Korea IAWP Chapter was officially chartered. The Idaho Chapter of IAWP has been working closely with individuals from Korea over the past three years to establish an active IAWP chapter for the Republic of Korea. IAWP International President, Linda Barnes, presented the Korean Chapter charter certificate to attending Korean members, Mr. Sang Jin Ha and Mr. Yung Sea Lee.

The 2007 IAWP Educational Conference was a very memorable and enjoyable event and was enriched by the attendance of our International delegates from outside the United States. The Idaho Chapter of IAWP wishes to express their sincerest gratitude and friendship to all of the International delegates.

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We were then on to Thursday and the final day of the conference. Closing Ceremonies were complete and folks were out enjoying themselves in the Boise area. Our team was putting the finishing touches on the decorations for the ball. The conference crew was setting up tables and chairs for the evening's event, and the rest our group was waiting on the sidelines for the go sign to set up the room so we could take some time to freshen up and get dressed for the evening. The crescent moon now had its face, and we spent some time articulating a frame of dowels and duct tape on the back side of the moon to make sure the moon would not bend the way the box had. With the moon backed up to the wall where the photos would be taken, it looked as though it had been produced in some art studio in short order and placed to do its job...if only.

The full moon along with bars of white lights that would twinkle like stars in the night sky was hung, and the 15 artificial trees with white lights were set at three different points in the room. (I tried not to notice the shape of the moon. It has a very friendly face, I thought to myself, and it will be fine.) The tables were set, and the centerpieces were carefully being placed. Step back with me in time again for a side story about 'these' centerpieces. For each event we planned 30 centerpieces because we had actually in the end 300 + conference attendees. This center piece consisted of a base, stars, and a clear sphere that would have writing on it. I know this is difficult to envision; but work with me here. There were several of us working on this centerpiece, and we all lived in different parts of the state. I was working on the base and the stars, another person was working on getting the spheres, and the third person was working on a plan to get the wording onto the sphere. It literally took a couple of months to figure out how to make this thing we were looking at on a catalog page. I finally started out with a salt dough base, which turned out looking like something you would find in Toon Town at Disneyland. It had a bloated cartoon-ish shape, and, as much as I knew Roger Rabbit might like it, I didn't think it would fit the professional look Roger Madsen was expecting. I needed straight well defined lines for this base. I finally settled on florist foam, which, amazingly enough, a "husband" had suggested in the beginning, but the idea didn't get passed along. We know better than to do that...now.

I made the stars out of salt dough. The original plan was to paint the bases and stars, glue the stars to the bases and ship them to my team member to finish by placing the spheres in place. She had done this phenomenal printing on peel and stick frosted paper. I was beginning to feel overwhelmed, and this wonderful team member said, "Ship the bases and stars to me and I'll make sure they get painted and the stars get attached to the bases." What a relief! I packed up the stars I had done and shipped them off to her. Two days later I got an e-mail from her saying she had received the stars but at least ½ of them were broken. What can you do - make more stars. I finished the bases, baked more salt dough stars, and shipped them off again - packed more carefully. This time there were only 2 fatalities. The centerpieces turned out beautifully, and many were taken as keepsakes before the night was over.

One last note: My husband attended the Banquet and Ball, and, as he surveyed the room, he commented on how beautiful everything looked. I saw his eyes lift to the full moon hanging over the dance floor, and he said, "The full moon looks like a Pringles potato chip smiling down on everyone."



Doing the Electric Slide



Dancing and kicking up their heels!

### Movin' On Up



Geoffrey Greer  
Workforce Supervisor  
Magic Valley

Jan Roeser  
Regional Economist  
Public Affairs

Cheryl Klotz  
Disability Program Manager  
DDS

Jim T Gardner  
Workforce Supervisor  
Blackfoot

Rebecca Hays  
UI Technical Services Specialist  
UI Compliance

LeElla Nussgen  
UI Technical Services Specialist  
UI Compliance

Richard Langford  
Workforce Supervisor  
Sandpoint

Mark Mayfield  
Workforce Assistant Manager  
Pocatello

Barbara Billington  
Customer Service Representative 2  
IS Development

Joanna Henry  
UI Tax Representative  
UI Compliance

Tauna Richards  
Office Services Supervisor 1  
Accounting

Lawrence Ingram  
UI Tax Representative  
UI Compliance

Elynn Claflin  
Technical Records Specialist 2  
UI Compliance

Nancy Thomson  
UI Claims Investigator  
UI Compliance

**CONGRATULATIONS!!**

### Movin' On Out

Jerry Fackrell  
Research & Analysis

Delpha Clay  
Rexburg

Deborah Koski  
Sandpoint

Richard Hart  
Lewiston

Laverne "Stan" Stansberry  
Canyon County

John Frazier  
Meridian

Norine Flores  
Accounting

**HAPPY RETIREMENT!!**



If you wish to submit an article for publication in the next issue of ITEMS,  
please send it to [chris.orders@labor.idaho.gov](mailto:chris.orders@labor.idaho.gov) by August 10, 2007.  
Editor – Chris Orders